ALTESS Citrix CAC Logon Instructions

Please follow the instructions below in order to obtain access the ALTESS Citrix Web Interface.

Requirements:
Windows XP/2000/2003
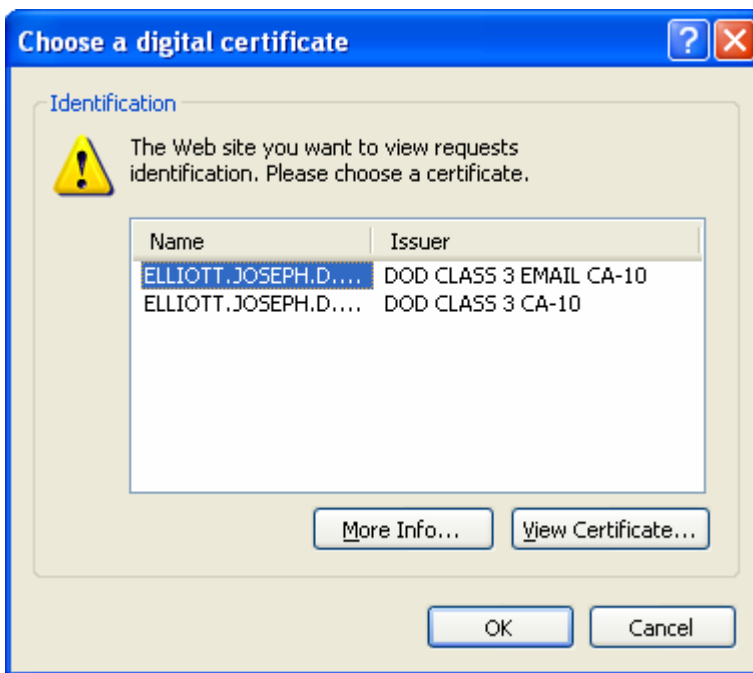Internet Explorer 5.5 or Later (IE 7.0 is not supported at this time)
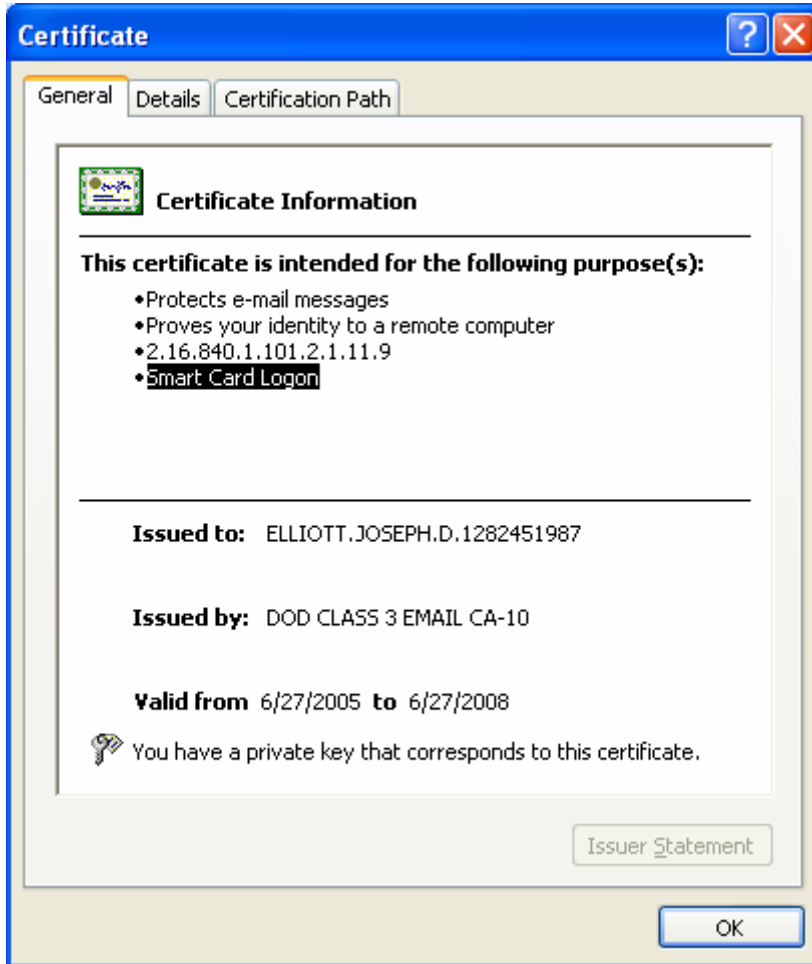ActivCard Gold Client Software
Smart Card Reader
DoD Root Certificates

Instructions:
Go to https://citrixweb.altess.army.mil/Citrix/Metaframe1 . You will see the following screen:

View each certificate under your name. You want to choose the certificate that looks like this:

Certificate

General | Details | Certification Path

Certificate Information

This certificate is intended for the following purpose(s):
- Protects e-mail messages
- Proves your identity to a remote computer
- 2.16.840.1.101.2.1.11.9
- Smart Card Logon

Issued to: ELLIOTT.JOSEPH.D.1282451987

Issued by: DOD CLASS 3 EMAIL CA-10

Valid from 6/27/2005 **to** 6/27/2008

You have a private key that corresponds to this certificate.

Issuer Statement

OK

Only this certificate will grant you access to your Citrix Desktop. Make sure that the certificate you choose has **Smart Card Logon** in the intended purposes list.

Once logged on to the Citrix Web Interface, look in the message center (located in bottom right of your screen) and make sure you have the most recent version of the Citrix Web Client. If not, download the client by clicking on the hyperlink. (The link will only appear if you do not have the latest Client installed.) Also install the DOD Certificates if you have not already.

When you launch an application in the Web Interface, you will be prompted to enter your PIN again. Once the PIN is entered correctly, the application will open after a brief pause.

For assistance, contact the ALTESS Customer Support Center at 1-800-981-3234 or at TrackIt@altess.army.mil.